

2012 ANNUAL REPORT

FRANCES MAHON DEACONESS HOSPITAL





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OUR VISION

Frances Mahon Deaconess Hospital will be the best place to work, the best place to practice medicine and the best place to receive care in rural America.

To advance the coordinated delivery of health services, guided with respect for the individual needs of our patients, thereby improving the health of our regional community.

OUR MISSION

OUR VALUES

Commitment. Our utmost commitment is to continuously improve the quality of services provided to our customers. It is our intent to be accountable to our customers through an organized quality improvement effort.

Compassion. Our first responsibility is to our patients. Our staff will show compassion and be responsive to their needs, regardless of race, creed or ability to pay.

Innovation. Creativity and innovation will guide our thinking. Flexibility will be the key to our success in a rapidly changing environment, while remaining responsive to our customers' needs.

Stewardship. We will manage our resources (technical, financial, human and natural) to support our commitment to high quality patient care both now and in the future.

Competence. Our employees are our greatest resource. By our investment in their personal and professional growth, our ability to provide a healing environment for our patients is enhanced.

Communication. An essential ingredient to providing quality patient care is communication with patients, with family and with healthcare team members. Our staff will communicate in an open, honest and respectful manner, seeking first to understand before being understood and focusing on the well-being of the patients we serve.

Cooperation. We believe in building relationships with our community. We work together with schools, businesses and public entities to improve the health of those we serve.

We also believe in the neighboring communities we serve. We partner with the healthcare facilities located in our service area and will work together to pool our resources to meet identified needs.



Frances Mahon Deaconess Hospital has been caring for our community since 1911. We are a Critical Access Hospital (CAH). The program finds its origins in a Montana demonstration project operating in the late 1980s and early 1990s. It was developed because the Medicare Prospective Payment model of reimbursement did not work in rural communities. Due to the creation of the CAH model, many rural communities in Montana, and throughout the country, have been able to continue to carry on their missions of service to the citizens of their service areas. The possibilities for changing or ridding ourselves of the CAH model, when examined in the context of operational reality do not withstand scrutiny. The argument is that as we try to curb the federal government's costs in paying for the Medicare and Medicaid programs, everyone should "share". However, the contextual reality is that the CAH program is a miniscule part of the overall government expenditures in the Medicare and Medicaid programs. This is about 2% to 4% of the hospital expenditures for the entire country in any given year. Eliminating or substantially changing the program would have very little impact on such expenditures from a macroeconomic perspective. However, it would have significant microeconomic and micro-cultural impacts on the communities served by Critical Access Hospitals. Whatever may happen, the communities will adapt as is needed. As our patients have changed, we have responded by providing a range of local, leading-edge services to care for you and your loved ones. We are people who care about your health, about your community and about you. At FMDH we hold ourselves to a higher standard by adopting proven best practices and keeping patient safety standards in the forefront of our mind. We are striving to continuously improve our quality of care. Our pledge is to put patients first in all endeavors we pursue. As a community resident we are always mindful of our accountability and dedication to you. Thank you to our friends, families and neighbors for giving us the opportunity to fulfill your need for better health care.



To Our Community



Last year at this time, we were waiting to learn the fate of the Accountable Care Act, aka "Obamacare", as the Supreme Court evaluated the constitutionality of a health insurance program that required all citizens to participate in or face paying a fine. The Supreme Court found that this program was consistent with the United States Constitution under the Federal Government's Taxation Authority. Over the intervening weeks, months and years since the Accountable Care Act was approved we have seen several changes to the healthcare and health insurance industry. Most of these changes have had very little impact on FMDH, but have brought enhanced services and health care protection for our nation's youth. These changes have included the coverage of pre-existing conditions for minors, the expansion of Healthy Montana Kids and the extension of the age to which parents can carry children on their health plans. We are now on the eve of an even greater change to the healthcare landscape, and that change is known as the "individual mandate". The individual mandate requires all United States citizens to purchase health insurance or be subject to an additional tax (fine) on their income taxes. Coinciding with the individual mandate are prohibitions on denial of insurance coverage for those with pre-existing conditions and the "dropping" of insurance coverage for patients that have experienced large health care expenses.

In order to facilitate the transition to all citizens purchasing health care insurance (or receiving provider sponsored coverage) the states have been tasked with forming or joining "health insurance exchanges". These exchanges are online marketplaces where consumers can shop for health insurance. Present on the exchanges will be a government subsidized insurance product that will offer insurance for those that fall below 400% of federal poverty guidelines with reduced or no cost insurance coverage. FMDH is currently in the process of developing relationships with these insurance providers. These plans will begin to enroll new members in October for coverage starting in January. Should you need assistance in completing the paperwork required by the subsidized plans and/or navigating the insurance exchange, our Financial Counselor is available to assist you.

With all the changes that have come, and are yet to come, in the health care industry the one constant is our commitment at FMDH to making this the best place to work, the best place to practice medicine and the best place to receive care in rural America.

A handwritten signature in black ink that reads "Randall Allen". The signature is fluid and cursive.

Dear Friends of *FMDH*,



Pat Gunderson
President
Serving Third Term
2007-2015

Last year at this time, we discussed how the FMDH Board and Leadership Team are continually looking into the future to fulfill the FMDH Vision Statement.

In 2012, FMDH committed to a new model for emergency room coverage where three full-time staff are now dedicated to emergency medicine. FMDH welcomed two new Physician Assistant's, Blaine White and Chelsea Sams, who joined Jace Ball to provide outstanding emergency department coverage. In addition to the new ER model, the clinic staff has also been expanded with the hiring of Dr. Kevin Ross and Tim Forshay, PA-C to join the existing staff in providing quality clinical care.

The Board is convinced that the ability of FMDH to hire these outstanding staff members would not have been possible without a commitment that assured newly hired staff had reasonable housing opportunities in Glasgow. As you have no doubt witnessed, construction of the Norma Oakland House took place last summer. This tri-plex provides a housing alternative to new hires, visiting physicians and on-call staff members.

The Board and FMDH leadership will continue to plan as the stresses of the predicted construction projects in Valley County become a reality. We are determined to do our part in providing you with "the best place to receive care in rural America."

Sincerely,

Pat Gunderson
President, Board of Trustees



Board of Trustees



Deneen Fuhrman
Vice President
Serving Third Term
2005-2013



Tim Newton
Secretary/Treasurer
Serving Third Term
2007-2015



Dennis Idler
Serving Third Term
2005-2013



Jody Faul
Serving Second Term
2010-2015



Kerry Kingsley
Serving Second Term
2009-2014



Kevin Miller
Serving First Term
2012-2014



Amy Capdeville
Serving First Term
2012-2014



Muriel Burt
Serving First Term
2011-2013



Our Mission:

**To Provide Financial Support To
Frances Mahon Deaconess Hospital
And Other Medically Needed
Projects In Our Area To Ensure That
The Medical Services Provided In
Valley County Meet The Highest
Quality Standards.**

The FMDH Foundation is 31 years old and going strong, and 2012 proved to be another great year. The Foundation gifted \$15,000 in Scholarships to the following students pursuing a medical career: Alexa Barnes, Emily Braaten, Alacia Cole, Ashley Fossum, Christopher George, LeGrand Guinard, Marina Hansen, Aaron Hartsock, Rachel McMurry, Haley Menge, Nicole Nelson, Corey Smith, Justin Stein and Chloe Sukut.

Along with supporting our students, the Foundation also gifted a T-4 NuStep bike for Prairie Ridge, a Game Ready System for Hinsdale High School, AED for Nashua Elementary, two treadmills for Milk River Inc., and an i-STAT for Glasgow Ambulance. A total of \$50,723.95 was gifted to students, FMDH, and the community. This year we raised \$16,000 during our annual Golf Tournament, and all proceeds went to the General Endowment. We are also able to give a little over \$6,000 to our ambulance services each year.

As you can see, the Foundation has done great things in the last year, and continues to help Valley County and our community. Needless to say, none of this would be possible without the support of you and so many others over the last 31 years. Thank

you for your commitment and all your support. Join us in 2013 for another great year!

About FMDH Foundation

The FMDH Foundation is an independent, non-profit charitable organization that was incorporated in 1982. It is governed by a dedicated board of directors while its day-to-day administration is managed by the Foundation Director. The Foundation is an integral part of the Frances Mahon Deaconess Hospital and the community, helping to provide the latest technology, medical equipment, and training for FMDH, better medical equipment for community organizations, and scholarships to Valley County graduates studying in a medical field.

Gifts to the Foundation

There are several ways you can give a tax deductible donation to the Foundation such as cash gifts including memorials and honorariums, stocks, bonds, real estate, annuities, and bequests. Cash gifts can be given as cash, checks, credit cards, FMDH payroll deduction, and via ACH directly from your bank account. All gifts to the Foundation are managed by the Foundation Board, its Investment Committee, and account managers at RBC Wealth Management to guarantee the highest rate of re-

turn. You can determine how to support the Foundation's mission by choosing from three different trusts or endowments and one fund.

Trusts and Endowments

When you give to support FMDH Foundation trusts or endowments, your gift is preserved in perpetuity ensuring that it will thrive and continue to grow, impacting the lives of future generations. Your original gift is invested and only the interest and dividends are used to support the Foundation's giving. These choices include:

General Endowment that allows the Foundation to purchase much-needed medical equipment for FMDH and other community organizations. (All unspecified donations are deposited into the General Endowment.)

Markle's Ambulance Trust helps support the ambulance services in Glasgow and throughout Valley County.

The Scholarship Trust ensures that funds are given to second-year college students studying in a medical field who have graduated from a Valley County high school.

The Tomography Fund was started in 2010 when the Foundation pledged to help the Frances Mahon Deaconess Hospital raise the funds necessary to purchase a Hologic digital tomography machine. This new digital technology is vastly im-

Visit us online at www.fmdh.org
and click on FMDH Foundation

proved over analog technology (the type of mammogram machine FMDH previously had) as well as current digital machines because it utilizes tomography, similar to the technology used in CT scans. This new technology allows the FMDH Radiologist to view breasts in a 3-D image, thereby allowing improved identification of potentially cancerous areas. We reached our goal at the end of 2012 and the digital machine is now serving FMDH patients. We will continue to have a Mammography Fund to help with future expenses and make sure our patients receive top-of-the-line care.

When you give to the Foundation, your gift benefits you and your family while positively affecting our community. It's a gift that never stops giving!

To learn more about the Foundation please contact:
Mary Kate McIntyre
Foundation Director
621 3rd Street South
Glasgow, MT 59230
Office: (406) 228-3614
Fax: (406) 228-3535

FMDH Foundation Board Members:

Sam Knodel,
President

Dan Frost,
Vice President

Tracey Waarvik,
Treasurer

Jon Bengochea
Della Gardner
Carrie Mesman
Butch Tewell
Karen Breigenzer



Our Services

At FMDH, we are dedicated to ensuring that Northeastern Montanans have access to as many medical services as can be supported by our regional community. We are so committed to ensuring that we are able to address the health needs of our regional community that we offer many services not often found in a Critical Access Hospital. We even go so far as to subsidize some of our services, just to ensure that residents in our service area have access to the care they need.

5th Avenue Pharmacy

The 5th Avenue Pharmacy is located within the hospital facility and offers a full spectrum of prescription and over the counter medications as well as gifts. One full time Pharmacist and three technicians staff the pharmacy five days a week.

Audiology

Provides diagnostic hearing testing and hearing aid services for all ages; audiology also provides hearing screenings/testing for the school population and also for the Community Child Finds throughout Northeastern Montana.

Cardiac Rehabilitation

Services include a twelve week comprehensive outpatient program designed to help clients develop a healthier lifestyle. It is a multidisciplinary program made up of specially trained staff, doctors, dietitians, pharmacists, physical and respiratory therapists, stress managers and psychologists.

Deaconess Radiology

In addition to general radiology including C-Arm Fluoroscopy and X-ray, the department offers:

- Magnetic Resonance Imaging (MRI) using a GE 1.5 Magnet unit.
- CT Scan produced by a 16 slice Siemens Somatom Sensation scanner that allows subtle body changes to be better detected.
- Nuclear Medicine offering a GE Infinia imaging camera.
- Mammography images produced by a Selenia Dimensions 3D full field system using iCad Secondlook 3D Tomosynthesis for computer-aided detection (CAD).
- Ultrasound using a Siemens/Acuson unit.
- DXA A GE Lunar machine that measures bone density.

Diabetic Education

FMDH has a Registered Nurse on staff that specializes in Diabetes Education.

Glasgow Clinic

A fully staffed primary/urgent care clinic located within the FMDH facility. The clinic is staffed by five Family Practice Physicians, one Specialist in Internal Medicine, a Family Nurse Practitioner, and a Physician Assistant.

Hi-Line General Surgery

Located within the Glasgow Clinic, Hi-Line General Surgery offers a variety of surgical and diagnostic services.

Home Oxygen/Durable Medical Equipment

Offers all the supplies needed to provide care from the comfort of home. Carrying a full complement of breathing assistance devices including home and portable oxygen, nebulizers, C-pap and Bi-pap machines as well as medical supplies such as walkers, wheelchairs and hospital beds.

Inpatient Nursing Services

FMDH offers a full range of highly trained nursing staff available to make patients as comfortable as possible. Their services are always delivered with empathy and complete regard for patient confidentiality.



Labor, Delivery and Recovery (LDR)

The LDR suites are inclusive so all parts of a normal vaginal delivery can be done from that room. A childbirth preparation class is also available to educate expecting families about the delivery process and introduce mothers to the facility and staff. FMDH has an Obstetrician/Gynecologist as well as Family Practice Physicians with training in Obstetrics on staff to care for mothers who choose to have their children at FMDH.

Laboratory Services

Lab professionals are available on-call to our physicians 24 hours a day 365 days a year. The department is a Clinical Laboratory that performs diagnostic laboratory work on blood, urine and other body fluids.

These tests include work in:

- Arterial Blood Gases
- Bacteriology
- Chemistry
- Coagulation
- Hematology
- Immunology
- Therapeutic Drugs
- Thyroid Studies
- Transfusion Services
- Urinalysis

Milk River OB/GYN

Both Gynecological and Obstetrical services offered with emphasis on applying the most up to date medical care to each individual depending upon her particular circumstances, from routine health maintenance issues to complex, high-risk pregnancies, to advanced laparoscopic surgery.

Northeast Montana STAT Air Ambulance

FMDH is a proud member of this cooperative. It was formed by FMDH with the Phillips County Hospital and Northeast Montana Health Services to provide stabilization, critical care, and rapid transport of the seriously ill and injured patient and assist in providing the highest quality of air medical care in our region by staffing advanced trained critical care RNs, PA-Cs and a Medical Director. It presently conducts approximately 350 flights per year with the majority of transports from northeast Montana to Billings.

Nutrition Services

The FMDH staff of dietitians provide nutrition assessments and education to inpatients and outpatients (by referral). Nutrition consultation is also provided to other facilities including nursing homes and the WIC program.

Occupational Therapy

Offering a full service Occupational Therapy program for patients receiving outpatient or inpatient care, including services for infants and toddlers under 3 years of age.



Orthopaedics & Sports Medicine

Located within the facility and offers a full-time Orthopaedic surgeon and a Certified Physician Assistant. The department specializes in sports medicine, arthroscopic surgery, total joint replacement and shoulder conditions.

Outpatient Infusion/Chemotherapy

Providing a one-on-one nursing service in the privacy of individual rooms, Out-

patient Infusion Therapy clinic offers the service delivery of various infusion medications including, but not limited to, chemotherapy. The rooms are equipped and decorated to make receiving treatment as comfortable as possible.

Pain Management

Pain interventions, in the form of injections, to help manage pain. FMDH has three CRNAs specializing in anesthesia and pain management.

Physical Therapy

Serving patients in both Glasgow and Malta, the department's primary patient load consists of musculoskeletal injuries or orthopaedic injuries. However, they also work with neurological disorders, provide instruction on work-place injury minimization and treat dysfunction throughout the whole body.

Respiratory Therapy

This department performs oximetry studies, pulmonary function studies, fits patients with ventilators, and conducts referrals.

Surgical Services

The department of Surgical Services (DSS) provides care to patients of all ages and acuity undergoing elective or emergency surgery. This department consists of Outpatient Surgery, Anesthesia, Operating Room, Peri Anesthesia Care Unit, Sterile Processing and Outpatient Procedure Lab.

Patient Care Statistics

	2012	2011
Number of Staffed Beds	25	25
Number of Bassinets	6	6
Inpatient Admissions	695	787
Total Patient Days	2,220	2,466
Average Patients/Day	6.08	6.7
Average Length of Stay(in days)	3.2	3.1
Emergency Patients	2,833	2,783
Surgeries	1,258	1,123
Deliveries	116	125
Total Patients Served	8,923	9,137
Laboratory Tests	49,025	52,771
Radiology Procedures	11,294	11,673
Meals Served	58,833	59,372
Pounds of Laundry Processed	79,687	80,452

Statement Of Operations

Years ended June 30	2012	2011
Total Operating Revenues	\$28,273,330	\$27,751,938
Total Operating Expenses	25,847,060	25,836,683
Gain From Operations	2,426,270	1,915,255
Net Non-Operating Gains	694,041	509,530
Increase in Unrestricted Net Assets	3,115,209	2,295,087

FMDH Offers the Latest in Breast Cancer Screening

Women who undergo routine mammograms at Frances Mahon Deaconess Hospital now have the latest diagnostic technology available to them. FMDH is one of the first hospitals in Montana to offer breast cancer screening with a Selenia® Dimensions® 3D full field digital mammography system. Selenia Dimensions 3D is the latest generation of mammography equipment from Hologic, the women's healthcare company.

The Selenia Dimensions 3D system offers incredibly sharp breast images, an advanced ergonomic design providing more patient comfort, and a flexible platform that is designed to support advanced mammography applications. The Selenia Dimensions 3D has been configured for 3D breast imaging which has only very recently been approved by the FDA.

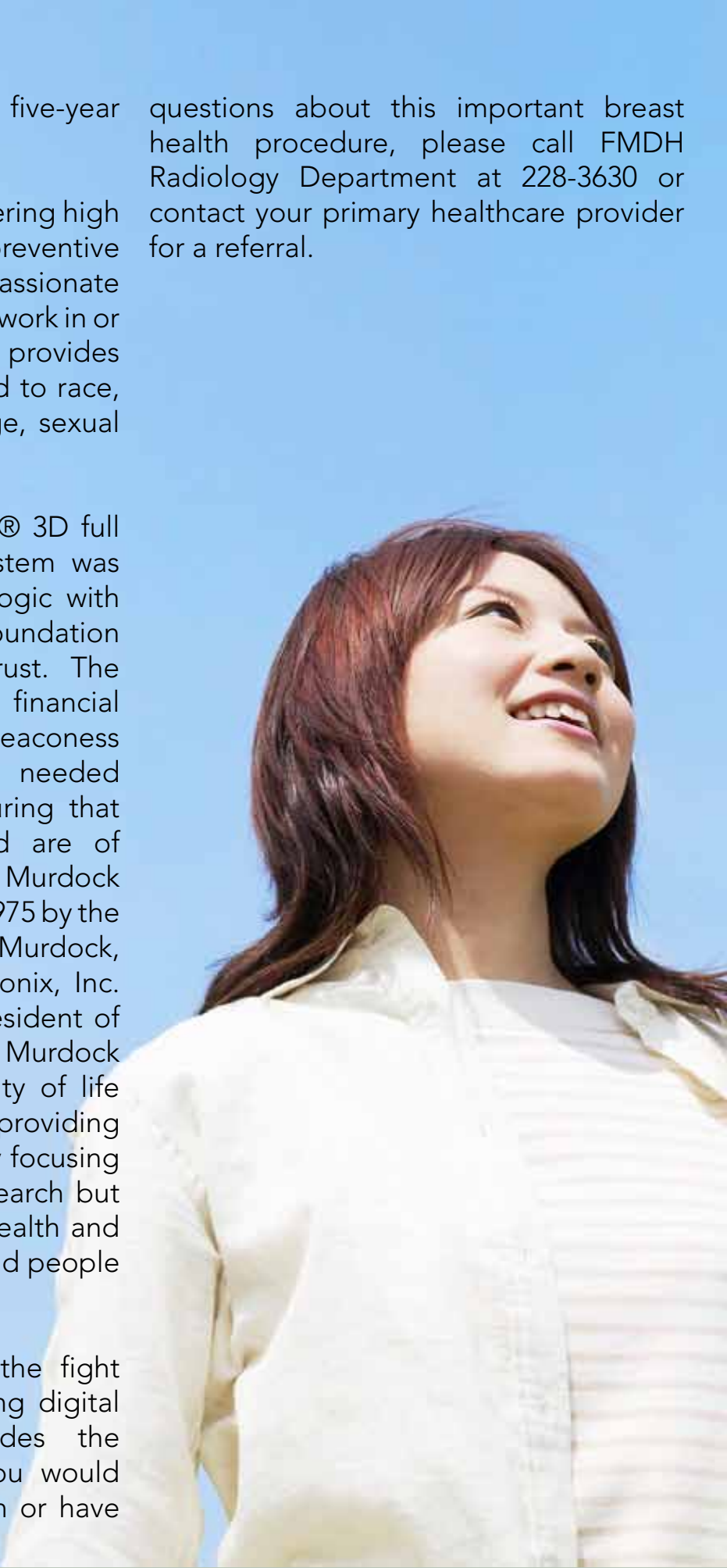
Digital mammography is different from conventional mammography in the way the image of the breast is acquired and, more importantly, viewed. The radiologist can magnify the images, increase or decrease the contrast and invert the black and white values while reading the images. These features make it easier for the radiologist to evaluate microcalcifications and focus on areas of concern. Digital mammography

is revolutionizing the practice of mammography through its ability to yield high quality images at low radiation dose.

There are more than 8,000 breast cancer screening sites in the U.S. Nearly 5,000 have at least one digital mammography system. Less than 100 have installed this newest generation of digital mammography equipment. In Montana, this technology is only available at FMDH in Glasgow and Bozeman Deaconess Hospital.

FMDH is one of the first hospitals in Montana to offer breast cancer screening with a Selenia® Dimensions® 3D full field digital mammography system.

By offering women the latest technology in mammography, FMDH hopes to increase the number of area women who should be routinely screened. Breast cancer is the second leading cause of cancer death among women, exceeded only by lung cancer. Statistics indicate that one in eight women will develop breast cancer sometime in her life. The stage at which breast cancer is detected influences a woman's chance



of survival. If detected early, the five-year survival rate is 97 percent.

FMDH is committed to offering high quality, acute health care and preventive medical care in a caring and compassionate manner to all people who live in, work in or visit Northeast Montana. FMDH provides care and services without regard to race, color, creed, national origin, age, sexual orientation, or ability to pay.

The Selenia® Dimensions® 3D full field digital mammography system was purchased by FMDH from Hologic with assistance from the FMDH Foundation and M.J. Murdock Charitable Trust. The Foundation exists to provide financial support to Frances Mahon Deaconess Hospital and other medically needed projects in Valley County, ensuring that the medical services provided are of the highest quality. The M.J. Murdock Charitable Trust was created in 1975 by the will of the late Melvin J. (Jack) Murdock, who was a co-founder of Tektronix, Inc. of Beaverton, Oregon, and a resident of Vancouver, Washington. The Murdock Trust exists to enrich the quality of life in the Pacific Northwest by providing grants to organizations primarily focusing on education and scientific research but also in the arts, public affairs, health and maintenance, human services and people with disabilities.

FMDH is committed to the fight against breast cancer. In offering digital mammography, FMDH provides the latest in imaging quality. If you would like to schedule a mammogram or have

questions about this important breast health procedure, please call FMDH Radiology Department at 228-3630 or contact your primary healthcare provider for a referral.

FMDH Healthcare Providers



Janet Armstrong, MD
Internal Medicine



Jace Ball, PA-C
Emergency Medicine



Lisa Ball, CRNA
Anesthesia
Pain Management



Brian Bell, MD FACOG
Obstetrics/Gynecology



Gordon Bell, MD
Family Medicine



Brett Dorwart, R Ph
Hospital Pharmacy



Gerry Fink, CRNA
Anesthesia
Pain Management



Timothy Forshay, PA-C
Family Medicine

FMDH Healthcare Providers



Jennifer Fowler, DO
Family Medicine



Arin Iman, DO
Family Medicine



Angela Kemp, PharmD
Hospital Pharmacy



Brenda Koessl, FNP
Nursing Services



Robert Martin, MPT
Physical Therapy



Anne Millard, MD
Family Medicine
Obstetrics



Thomas Mirich III, MD
Orthopaedic Surgery



Greg Page, R Ph
Retail Pharmacy

FMDH Healthcare Providers



Gina Reyling, PT
Physical Therapy



Kevin Ross, MD
Family Medicine
Obstetrics



Chelsea Sams, PA-C
Emergency Medicine



Thomas Schultz, CRNA
Anesthesia
Pain Management Director



Sharlene Schmidt, MS
Audiologist



Walter Smith, DO
Radiology



Kae Sukut, PA-C
Orthopaedic Surgery

FMDH Healthcare Providers



Blaine White, PA-C
Emergency Medicine



Kari Wiens, FNP, PA-C
Family Medicine



Anne Williams, MD FACS
General Surgery

Our employees are our greatest resource. By our investment in their personal and professional growth, our ability to provide a healing environment for our patients is enhanced.



See page 20 for the list of visiting specialists.

Visiting Specialists

Allergy/Immunology

James M. Sweet, MD

Cardiology

Scott A. Sample, DO*
Ronny Jiji, MD*

Dermatology

Michelle L. Spenny, MD
Jared J. Lund, MD

Ear, Nose & Throat

Brett R. Bennion, MD

Nephrology

Kendrick Trostel, MD*

Neurology

Arturo Echeverri, MD

Neurosurgery

Michael Copeland, MD

Oncology/Hematology

Roger G. Santala, MD
Ala'a Muslimani, MD

Ortho Spine Surgery

Alan K. Dacre, MD

Pediatric Pulmonology

Jeremy Lysinger, MD

Urology

Sarah Ryan, MD

*provider utilizes
telemedicine

Certified Registered Nurses

Connie Brunelle, RN

Certified Flight Registered
Nurse

Deborah Guenther, RN, BSN

Certified Nurse Operating
Room

Brandi Knierim, BSN, RN-COB

Certified Inpatient Obstetric
Nurse

Brenda Koessl, RN, BSN, FNP

Certified Emergency Room
Nurse
Certified Family Nurse Practitioner

Pamela Lee, RN, BAN

Certified Professional Utilization
Review

Joy Linn, BSN, RN-BC

Certified Medical-Surgical
Nurse

Jill Meiers, RN, BSN

Certified Nurse Operating
Room

Leah Miller, RN, BSN, CBC, RN-C

Certified Breastfeeding
Counselor
Certified Medical/Surgical
Nurse

Jeanine Nickels, RN, BSN

Certified Lactation Counselor

Vonnie Pattison, RN, BSN, MSN

Certified Gerontological
Nurse

Elaine Schuchard, BSN, MSN

Certified Emergency Room
Nurse

Amber See, BSN, RNC- OB

Certified Obstetric Nurse
Certified Lactation Counselor

Michelle Feezell, RN

Certified Wound Care Nurse

Heidi See, RN

Certified Flight Registered
Nurse

FMDH is Quality Focused



The Joint Commission is an independent not-for-profit organization that has accredited hospitals for more than 50 years. Today it accredits more than 15,000 health care organizations and programs in the United States. Joint Commission accreditation and certification is recognized nationwide as a symbol of quality that reflects an organization's commitment to meeting certain performance standards. To earn and maintain The Joint Commission's Gold Seal of Approval™, an organization must undergo an on-site survey by a Joint Commission survey team at least every three years.

Joint Commission standards address the hospital's performance in specific areas, and specify requirements to ensure that patient care is provided in a safe manner and in a secure environment. The Joint Commission develops its standards in consultation with healthcare experts, providers and researchers, as well as measurement experts, purchasers and consumers.

A Hospital Quality Alliance Participant designates that a hospital has agreed to submit performance measures for publication on the Centers for Medicare and Medicaid (CMS) website.

Information about the safety and quality of accredited hospitals is available to the public at Quality Check®, www.qualitycheck.org.

Balance Sheet

	Years ended June 30	2012	2011
Assets			
Total Current Assets		\$9,536,400	\$17,561,070
Plant, Property and Equipment		9,716,869	9,725,571
Long Term Investments		14,819,772	4,276,952
Note Receivable		5,036,802	4,672,586
Other Assets		1,898,035	1,778,713
Total Assets		\$41,310,526	\$38,014,892
Liabilities and Net Assets			
Total Current Liabilities		\$3,177,112	\$2,882,593
Long Term Liabilities		0	0
Total Liabilities		3,569,157	3,388,722
Net Assets		37,741,379	34,626,170
Total Liabilities and Net Assets		\$41,310,536	\$38,014,892

Production Credits

If you would like additional copies of the Frances Mahon Deaconess Hospital Annual Report, or for more information please contact:

Marketing Department Frances Mahon Deaconess Hospital

621 3rd Street South, Glasgow, MT 59230
Phone: (406) 228-3643 Fax: (406) 228-3535

This report has been published as a service to the patients of Frances Mahon Deaconess Hospital in accordance with reporting requirements for 501(c)(3) Tax Exempt Organizations.

The cost to print and mail this report to you was less than \$0.80

Randall Holom, Chief Executive Officer
Nickolas Dirkes, Director of Marketing
Megan Haddix, Marketing Specialist

Board and Health Care Provider Photographs Courtesy of
Image Photography

Administration	228-3601
Audiology	228-3530
Chaplain	228-3665
Chemotherapy/Infusion Therapy	228-3656
Complaints	228-3610
Customer Service Insurance Billing (Hospital)	
If your last name starts with A-D	228-3621
If your last name starts with E-K	228-3622
If your last name starts with L-Q	228-3623
If your last name starts with R-Z	228-3624
Payment Plan Rep	228-3620
Deaconess Radiology Insurance Billing A-K	228-3606
Deaconess Radiology Insurance Billing L-Z	228-3608
Dietary Services	228-3613
STAT Air Ambulance Dispatch	800-992-7828
EMS/Ground Ambulance Director	228-3648
5th Ave Pharmacy	228-3693
Financial Counselor	228-3633
FMDH Foundation	228-3614
Glasgow Clinic	228-3400
Glasgow Clinic Insurance Billing A-K	228-3415
Glasgow Clinic Insurance Billing L-Z	228-3417
Payment Plan Rep	228-3434
Health Information Mgmt/Medical Records	228-3611
Home Oxygen/Durable Medical Equipment	228-3618
Human Resources	228-3647
Laboratory	228-3675
Marketing	228-3643
Milk River OB/GYN	228-3684
Nurses Station	228-3500
Nursing Services Director	228-3602
Orthopaedic Clinic	228-3536
Physical Therapy	228-3635
Privacy Officer	228-3547
Radiology Services	228-3630
Visiting Specialist Clinic	228-3656

Frances Mahon Deaconess Hospital
(406) 228-3500 or 1-800-322-3634

Frances Mahon Deaconess Hospital
621 3rd Street South
Glasgow, MT 59230



221 5th Street South
Glasgow, MT 59230
(406) 228-3400



621 3rd Street South
Glasgow, MT 59230
(406) 228-3684



ORTHOPAEDICS AND
SPORTS MEDICINE
OF **FMDH**

621 3rd Street South
Glasgow, MT 59230
(406) 228-3536

HOME OXYGEN &
DURABLE MEDICAL EQUIPMENT

621 3rd Street South
Glasgow, MT 59230
(406) 228-3618



5th AVENUE
Pharmacy & Gift

621 3rd Street South
Glasgow, MT 59230
(406) 228-3693